

PRIVACY POLICY

Last Updated: September 30, 2026

Texas Infotech (“we,” “us,” or “our”) collects information you provide through our website, service requests, and communications, including your name, email address, telephone number, service address, and information relevant to your inquiry. Our website may also collect technical information, such as IP addresses, browser information, and cookie data, to support website functionality, security, and performance. We use this information to provide services, respond to inquiries, coordinate appointments, deliver customer support, and communicate service updates.

We do not share, sell, or rent consumers’ personally identifiable information to third parties for marketing purposes. No phone or mobile number information will be shared with third parties or affiliates for marketing or promotional purposes.

We may disclose limited personal information to service providers that operate our website or assist in providing services on our behalf, or when disclosure is required by law. These providers may use the information only to perform their services for Texas Infotech. **These general sharing provisions exclude text messaging originator opt-in data and consent. SMS opt-in data and consent will not be sold, rented, transferred, or shared with third parties or affiliates for marketing, promotional, or other non-service-related purposes.**

We will not sell, share, or rent your SMS opt-in information to any third party for any reason other than to deliver the specific services associated with our messaging program. We may share limited personal data, including your mobile number and SMS opt-in or consent status, with messaging platform providers, phone carriers, and vendors that assist us in delivering text messages, solely as necessary to provide those messaging services. These disclosures do not authorize those providers to contact you for their own purposes.

Texas Infotech obtains **explicit, affirmative, one-to-one consent** before sending SMS program messages. Consent applies specifically to Texas Infotech and is not transferred to another company. Providing a telephone number or using our website does not, by itself, constitute SMS consent. Consent to receive SMS messages is not a condition of purchasing goods or services. **Message frequency varies. Message and data rates may apply. Reply STOP to opt out or HELP for assistance.**

We retain information as reasonably necessary to provide services, maintain records, and meet legal obligations. We use reasonable safeguards to protect information, although no electronic system is completely secure. Depending on applicable law, you may request access, correction, or deletion of your information by contacting us. You may manage cookies through your browser settings. Our website is not intended for children under 13, and we do not knowingly collect their personal information. External websites have their own privacy policies. Updates to this policy will be posted here with a revised date.

For privacy questions or requests, contact Texas Infotech at helpdesk@txinfotech.com, call +1 (713) 280-5550, or write to 10222 Altonbury Ln, Houston, TX 77031. Our website is <https://txinfotech.com/>.

TERMS OF SERVICE — SMS TERMS & CONDITIONS

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These terms apply to the **Texas Infotech Service Messaging Program**, operated by Texas Infotech. By expressly opting in, you agree to receive SMS/MMS messages from Texas Infotech concerning appointment confirmations and reminders, technician arrival times, service scheduling, support tickets, service-status updates, job completion notifications, service-related photographs, requests for additional information, and customer support. Messages may be sent using automated messaging technology. **Message frequency varies** depending on your service requests and interactions with Texas Infotech, and messages may be recurring. **Message and Data Rates may Apply.** Your wireless carrier's standard messaging and data charges apply according to your plan.

You may opt out at any time by replying STOP to any Texas Infotech text message. You may receive one final message confirming your unsubscribe request. After opting out, you will no longer receive messages from this program unless you provide consent again. **Reply HELP for assistance**, or contact our customer care team at helpdesk@txinfotech.com or +1 (713) 280-5550.

Consent to receive SMS/MMS messages is **not a condition of purchasing goods or services**. Consent applies specifically to Texas Infotech and is not transferred to another company. Wireless carriers are not liable for delayed or undelivered messages. Delivery may be affected by network availability and other circumstances outside our control.

Texas Infotech does not sell, rent, or share mobile phone numbers or SMS opt-in data and consent with third parties or affiliates for marketing or promotional purposes. Limited information may be disclosed to messaging providers and wireless carriers solely as necessary to deliver messages on our behalf. For information about how we collect, use, and protect your information, please review our [Privacy Policy](#).

Customer Care: Texas Infotech, 10222 Altonbury Ln, Houston, TX 77031. **Phone:** +1 (713) 280-5550. **Email:** helpdesk@txinfotech.com. **Website:** <https://txinfotech.com/>.